

# Stargate Clinic Privacy Policy

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## 1. Introduction

Stargate Clinic (“we,” “our,” or “us”) values your privacy. This Privacy Policy describes how we collect, use, and protect your personal information through our website (<https://stargateclinic.com>), online services, and in-person interactions at our clinic locations.

## 2. Information We Collect

We may collect the following categories of personal information:

- Name, address, phone number, and email
- Date of birth and gender
- Medical and health-related information (subject to HIPAA compliance)
- Billing and payment details
- Web usage data including IP address, cookies, and browsing behavior
- Affiliate partner data such as LifeWave Partner ID and website activity

## 3. How We Use Your Information

We use your information to:

- Provide wellness services and LifeWave patching support
- Schedule appointments and communicate with you
- Process payments and administer services
- Improve website functionality and customer experience
- Fulfill obligations with affiliate partners including LifeWave and Shoply

## 4. HIPAA and Protected Health Information (PHI)

Medical and health-related data provided during visits or through our forms is protected under the Health Insurance Portability and Accountability Act (HIPAA). We use appropriate safeguards to ensure PHI is stored securely and only shared with your written consent or as required by law.

## **5. Cookies and Web Tracking**

Our website uses cookies and tracking tools (such as Wix Analytics and Google Analytics) to improve functionality. By continuing to use our site, you consent to the use of these tools. You may disable cookies via your browser settings.

## **6. Third-Party Sharing and Affiliate Links**

We may share certain information with trusted partners including:

- LifeWave International for order fulfillment and partner activity
- Shoply.com for decentralized wellness product delivery
- Wix and other service providers for hosting and analytics

We do not sell your personal data.

## **7. Data Security**

We implement physical, electronic, and procedural safeguards to protect your data. While no system is completely secure, we take reasonable steps to protect against unauthorized access or misuse.

## **8. Your Rights and Choices**

You may request to view, update, or delete your personal data. Contact us at davidvelarde@msn.com for any data access or privacy-related requests.

## **9. Changes to This Policy**

We may update this Privacy Policy occasionally. All updates will be posted on this page with the revised date at the bottom.

## **10. Contact Information**

If you have questions or concerns about this policy, contact us at:

Stargate Clinic

2824 Merchant Dr, Knoxville, TN 37912

Email: davidvelarde@msn.com

Phone: 865-386-0337